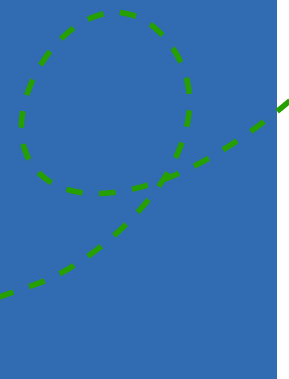


Corporate Strategic Plan

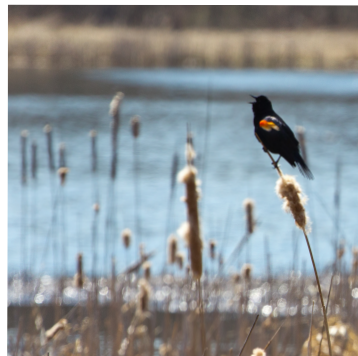
Year 4 (2022) Annual Progress Report

KING



The Corporation of the Township of King 2019-2022 Corporate Strategic Plan (CSP)

Year Four (2022) Annual Progress Report



Analysis and Content Written By: Cara Santoro
Designed By: Cara Santoro & Jacqueline Brown

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Legend

- **Proceeding** – The Key Action is progressing as planned or has been achieved.
- **Monitoring Progress** – The Key Action has not changed from the previous year.
- **Under Review** – The Key Action is not progressing as planned.
- **No Data Available** – The Key Action does not have available data to report.

Key Action Progress Summary

Key Action	Status
 Priority Area: A Green and Sustainable Future	
Objective: <i>Mitigating Climate Change</i>	
Deliver a Climate Change Mitigation and Adaptation Plan	●
Create and Implement a Corporate Energy Management Plan	●
Objective: <i>Enhancing Natural Heritage</i>	
Grow Kings Tree Canopy	●
Restore Natural Heritage Areas	●
Improve Stormwater Management	●
Objective: <i>Promoting Conservation and Reduction</i>	
Expand Waste Diversion Initiatives	●
Reduce Reliance on Fossil Fuels	●
Increase Water Conservation	●
 Priority Area: Investing in Infrastructure	
Objective: <i>Connecting People and Places</i>	
Increase Active Transportation	●

Key Action	Status
Improve Road Network	●
Support the Installation of Broadband, Fibre and Cellular Coverage	●
Objective: <i>Creating More Inclusive Public Spaces</i>	
Build and Improve Facilities	●
Update the Township's Urban Design Guidelines	●
Design and Implement Streetscaping Initiatives	●
Objective: <i>Maximizing Financial Capacity to Support Capital Programs</i>	
Develop a Township Fiscal Strategy	●
Manage Debt and Reserves	●
Adopt a Multi-Year Budget and Business Plan	●
 Priority Area: Cultivating Safe, Healthy and Resilient Communities	
Objective: <i>Promoting Public Safety</i>	
Implement Traffic Safety Measures	●
Increase Public Education Opportunities	●
Manage Organizational Risk	●
Objective: <i>Fostering Healthy, Diverse and Complete Communities</i>	
Improve Accessibility	●
Promote Active Lifestyles	●
Advance Economic Prosperity	●
Objective: <i>Strengthening Resilience</i>	
Advance the Townships Asset Management Program	●
Improve Emergency Preparedness	●

Key Action	Status
Strengthen Environmental Systems	●
 Priority Area: Service Delivery Excellence and Innovation	
Objective: Increasing Community Engagement	
Actively Communicate with Citizens	●
Increase Community Outreach Initiative	●
Objective: Developing Innovative “King-Centric” Policy Frameworks	
Develop and Improve Master Plans	●
Respond to Emerging Municipal Trends and Pressures	●
Update the Township’s Official Plan	●
Update the Townships Integrated Community Sustainability Plan	●
Objective: Leverage Technology to Optimize Service Delivery	
Modernize Service Delivery Methods	●
Evolve to Become Mobile Ready	●
Build and Launch a New Corporate Website	●
Objective: Improving Organizational Performance	
Achieve and Build on Corporate Accreditations	●
Leverage and Strengthen Partnerships and Advocacy	●
Strive to Become an Employer of Choice	●

97%
Key Actions
Proceeding as
Planned

3%
Key Actions Not
Proceeding as
Planned

0%
Key Actions with
Unavailable
Data

0%
Key Actions
Being Monitored

Priority: A Green and Sustainable Future

Status	Key Performance Indicator	Year 4 Progress	Term of Plan Progress
Objective: <i>Mitigating Climate Change</i>			
Key Action: <i>Deliver Climate Change Mitigation and Adaptation Plan</i>			
●	<i>Progress on Climate Change Mitigation and Adaptation Plan</i>	TARGET ACHIEVED: The draft plan was presented to Council in Q1 2022 and referred back to staff with the request of more community engagement. By Q4 2022, the draft of <i>Kings Climate Action Plan Engagement Strategy</i> was 90% drafted.	Throughout the 2019-2022 term of the Corporate Strategic Plan, the Township has consulted with the public through SpeaKING pages, Open Houses and will continue to elicit public input through the implement upcoming engagement strategy.
	<i>Corporate Greening Initiatives</i>	TARGET ACHIEVED: There were (18) Initiatives undertaken, including the Sustainable Coffee Program, Internal E-Waste Collection Program & publishing the Corporate Energy Emissions Report.	The Township has completed (35) Corporate Greening Initiatives throughout the term of the plan. While the target for the term of plan was achieved, Corporate Greening Initiatives will continue going forward.
	<i>Community Greening Initiatives</i>	TARGET ACHIEVED: There were (35) initiatives undertaken, including (10) tree plantings, the Spring Green Yards Program & the Seed Saving Program.	The Township has completed (79) Community Greening Initiatives throughout the term of the plan. While the target for the term of plan was achieved, Corporate Greening Initiatives will continue going forward.
Key Action: <i>Create and Implement a Corporate Energy Management Plan</i>			
●	<i>Progress on the Corporate Energy Management Plan</i>	TARGET ACHIEVED: After its 2019 adoption, this plan proceeded with its fourth year of implementation on its "Action Items". A new 5-year plan will be drafted in 2023.	Throughout the term of the Corporate Strategic Plan, the Township was successful in implementing its 5-year Corporate Energy Management Plan. A new Plan will be adopted in 2023.
	<i>Corporate Energy Saving Initiatives</i>	TARGET ACHIEVED: There were (6) initiatives undertaken, including the Trisan and Nobleton Optimization Projects, the Schomberg Community Hall and Pottageville Pavilion Retrofits, as well as the REALice Installation.	The Township has completed (26) Corporate Energy Saving Initiatives throughout the term of the plan. While the target for the term of plan was achieved, Corporate Energy Saving Initiatives will continue going forward.






Status	Key Performance Indicators	Year 4 Progress	Term of Plan Progress
Objective: <i>Enhancing Natural Heritage</i>			
Key Action: <i>Grow King's Tree Canopy</i>			
●	<i>Progress on the Tree Management Plan</i>	TARGET ACHIEVED: The Plan was adopted by Council in Q2 and subsequently began its implementation.	Throughout the 2019-2022 term of the Corporate Strategic Plan, the Township consulted with the public to draft the Tree Management Plan, which was adopted by Council and will continue its implementation going forward.
	<i>Trees Planted</i>	TARGET ACHIEVED: There were (5,795) trees, shrubs and wildflowers planted in 2022.	There have been (12,158) trees, shrubs and wildflowers planted throughout the term of the plan. Tree plantings will continue going forward.
Key Action: <i>Restore Natural Heritage Areas</i>			
●	<i>Restoration Initiatives</i>	TARGET ACHIEVED: There were (15) initiatives undertaken, including Mowing Reduction Initiatives at (10) Township parks, Buckthorn removal at Cold Creek, Phragmites Management at the Dufferin Mark & Municipal Center, and the TRCA Bat Box Installation.	The Township has completed (41) Restorations Initiatives throughout the term of the 2019-2022 Corporate Strategic Plan. While the target for the term of plan was achieved, Restoration Initiatives will continue going forward.
Key Action: <i>Improve Stormwater Management</i>			
●	<i>Stormwater Initiatives</i>	TARGET ACHIEVED: There were (5) initiatives undertaken, including Nobleton Culvert Improvements, the Kinsley Street channel improvements, the initiation of the Township-wide drainage study, and the CLI-ECA application approval by the Ontario MECP.	There have been (14) Stormwater initiatives completed throughout the term of this Corporate Strategic Plan. While the target for the term of plan was achieved, Stormwater Initiatives will continue going forward.

41 Waste Diversion Initiatives



41 Restoration Initiatives



Status	Key Performance Indicators	Year 4 Progress	Term of Plan Progress
Objective: <i>Promoting Conservation and Reduction</i>			
Key Action: <i>Expand Waste Diversion Initiatives</i>			
	<i>Waste Diversion Initiatives</i>	TARGET ACHIEVED: There were (12) initiatives undertaken, including (3) Electronic Recycling Events, A Recycling Social Media Campaign, A Community Clean Up Event, the Battery Recycling Program, the Textile Diversion Program and hosted the Repair Café.	The Township has completed (41) Waste Diversion Initiatives throughout the term of the 2019-2022 Corporate Strategic Plan. While the target for the term of Plan was achieved, Waste Diversion Initiatives will continue going forward.
Key Action: <i>Reduce Reliance on Fossil Fuels</i>			
	<i>Litres of Corporate Diesel/Gasoline Saved</i>	XXXXX: There was a (23,988) Litre increase of <i>diesel</i> fuel use in 2021 compared to 2022. Though, there was also a decrease of (23,901) Litres of <i>gasoline</i> use in 2022 compared to the previous reporting year.	Through the term, we were able to realize (33,077) litres of diesel/gasoline savings, resulting from initiatives such as car sharing, transition of vehicles to electric, and the “No Idling” policy.
	<i>Natural Gas Saved (in m3)</i>	Not Proceeding: there was in increase of (51,303) m3 in natural gas use for municipal-owned buildings. Therefore, 0 m3 of natural gas was saved.	We have seen (138,999) m3 of natural gas savings throughout the term, due to the transition to energy efficient systems and renewable energy use in our facilities.
Key Action: <i>Increase Water Conservation</i>			
	<i>Water Conservation Initiatives</i>	TARGET ACHIEVED: There were (2) water conservation initiatives undertaken, including the Community Rain Barrel Sales Program and the Water Conservation Education and Awareness Campaign.	There have been (10) Water Conservation Initiatives completed throughout the term of this Corporate Strategic Plan. While the target for the term of plan was achieved, Water Conservation Initiatives will continue going forward.

Priority: Investing in Infrastructure

Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Connecting People and Places</i>			
Key Action: <i>Increase Active Transportation</i>			
●	<i>KMs of NEW or Added Trails</i>	TARGET ACHIEVED: There have been (0.25) KMs of New or Added Trails in the Via Moto Park.	Since the inception of the Plan in 2019, there have been (12) KMs of new or added Trails. These efforts will continue.
	<i>KMs of NEW Alternative Transportation Opportunities</i>	TARGET ACHIEVED: There was approximately (1) KM of new alternative transportation opportunities installed, including trails, sidewalks and streetscaping.	Over the term of the plan, there have been (23) KMs of new Alternative Transportation Opportunities built. Efforts to produce new Alternative Transportation will continue.
Key Action: <i>Improve Road Network</i>			
●	<i>Improved Culverts/Bridges</i>	TARGET ACHIEVED: There have been (8) culverts designed and permitted in 2022, and (4) of these culvert projects were tendered for construction.	Over the term of the 2019-2022 plan, we have improved (12) culverts and bridges. Efforts to improve culverts and will continue.
	<i>KMs of Roads Converted from Gravel to Paved</i>	TARGET ACHIEVED: There were (0) KMs of roads converted from gravel to paved as staff were ahead of schedule for the 10 Year Paving Program.	Over the term of this Corporate Strategic Plan, we have converted (36) KMs of roads from Gravel to Paved. Road paving efforts will continue going forward.
	<i>KMs of Roads Upgraded or Improved</i>	TARGET ACHIEVED: There were (13.5) KMs of roads upgraded, improved or reconstructed as a part of the 2021 Paving Program.	Over the term of this plan, we have upgrade or improved (72) KMs of roads. Efforts to improve and upgrade roads will continue.
Key Action: <i>Support the Installation of Broadband, Fibre and Cellular Coverage</i>			
●	<i>Properties/Homes with Newly Available Access to Broadband</i>	TARGET ACHIEVED: There have been (2,174) properties with access to broadband/fire since 2019. In 2022, 435 homes were added.	There have been (2,174) properties with access to broadband/fire since 2019. Efforts to improve Fibre access will continue.
	<i>KMs of NEW Fibre Installed in Municipal ROW</i>	TARGET ACHIEVED: There have been (50) KMs of new Fibre installed.	There have been (174) KMs of fibre installed within in Municipal Right of Way.

Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Creating More Inclusive Public Spaces</i>			
Key Action: <i>Build and Improve Facilities</i>			
●	<i>Newly Constructed or Renovated Facilities</i>	TARGET ACHIEVED: There were (5) Newly Constructed or Renovated facilities, including new EV charging stations installed at Tasca Park and the Parks Depot, as well as the completion of the Schomberg Hall Renovation.	The Township has completed (29) different renovations and upgrades to various facilities throughout the term of the 2019-2022 Corporate Strategic Plan. While the target for the term of Plan was achieved, renovation and construction efforts will continue going forward.
	<i>Park Amenities Improved</i>	TARGET ACHIEVED: There were (2) Park Amenities Improved, including a playground replacement at Osin Lions Park.	There have been (15) Park Amenities improved since the adoption of the plan in 2019. Amenity improvement efforts will continue going forward.
	<i>Park Amenities Constructed</i>	TARGET ACHIEVED: There were (10) Park Amenities Constructed, including a volleyball court at Tasca Park, and a Skate Park at Osin Lions Park.	There have been (20) Park Amenities constructed since the adoption of the plan in 2019. Amenity construction efforts will continue going forward.
Key Action: <i>Update the Townships Urban Design Guidelines</i>			
●	<i>Progress on Guidelines Update</i>	TARGET ACHIEVED: The Townships Urban Design Guidelines Update was adopted by Council in 2022.	Throughout the 2019-2022 term of the Corporate Strategic Plan, the Township consulted with the public to draft the Urban Design Guidelines Update, which was adopted by Council and will continue its implementation going forward.
Key Action: <i>Design an Implement Streetscaping Initiatives</i>			
●	<i>KMs of Streetscaping Designed, Constructed or Completed</i>	TARGET ACHIEVED: There were 0.6 KMs of Streetscaping Completed (sidewalks) between Burns Blvd and 2585 King Rd.	There have been (6) KMs of Streetscaping completed throughout the term of the plan. Streetscaping efforts will continue going forward.

174
KMS

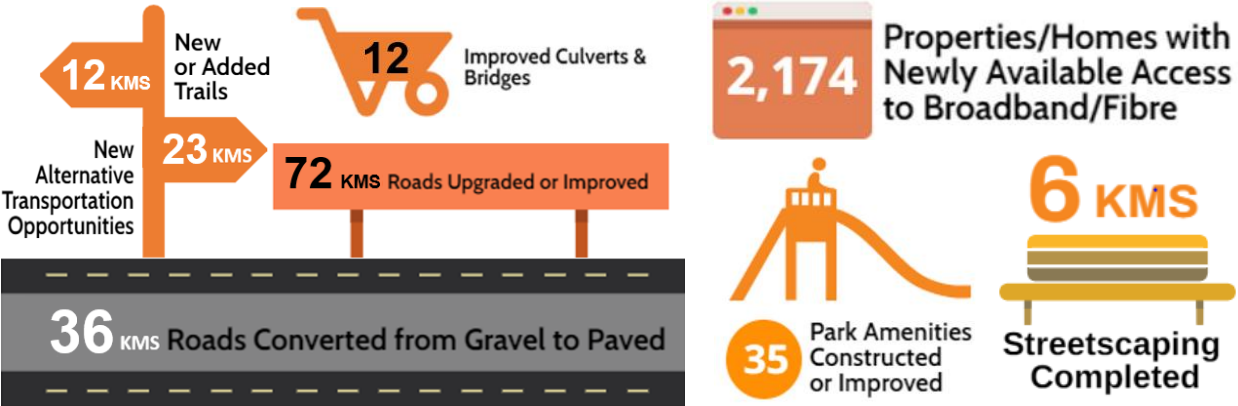
New Fibre
Installed within
the Municipal
Right of Way



29

Newly
Constructed or
Renovated
Facilities

Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: Maximizing Financial Capacity to Support Capital Programs			
Key Action: Develop a Township Fiscal Strategy			
●	Progress on the Fiscal Strategy	TARGET ACHIEVED: The Fiscal Strategy was completed in 2022, with the implementation of the 10-Year Capital Plan as well as the Reserve Strategy.	Over the term of the 2019-2022 Corporate Strategic Plan, The Township was able to complete the Fiscal Strategy with the implementation of the 10-Year Capital Plan, the Reserve Strategy, and the Debt Policy. The Fiscal Strategy will continue to be implemented going forward.
Key Action: Manage Debt Reserves			
●	Financial By-Laws/Policies Being Updated/Developed	Key Action Target Achieved in Year Three (2021).	Over the term of the 2019-2022 Corporate Strategic Plan, The Township was able to develop, update and implement (5) financial By-Laws/Policies. These were: the 10-Year Capital Plan, the Reserve Strategy, the Procurement By-Law, the Development Charges By-Law, and the Water/Wastewater User Rate Policy. The Township will continue to update and implement these policies/By-Laws.
Key Action: Adopt a Multi-Year Budget and Business Plan			
●	Adopt a Multi-Year Budget and Business Plan	Key Action Target Achieved in Year One (2019).	Over the term of the 2019-2022 Corporate Strategic Plan, The Township successfully prepared and adopted a multi-year budget and business plan for the 2019-2022 term. This multi-year budget was also updated annually over the term.



Priority: Cultivating Safe, Healthy and Resilient Communities

Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Promoting Public Safety</i>			
Key Action: <i>Implement Traffic Safety Measures</i>			
●	<i>Traffic Safety Initiatives Undertaken</i>	TARGET ACHIEVED: There were (3) initiatives undertaken, including a 190m guard rail installation and a speed limit reduction to 50km/hr on 17 th Sideroad between Dufferin Street and Jane Street.	The Township has undertaken (9) Traffic Safety Initiatives throughout the term of the Corporate Strategic Plan. While the target for the term of Plan was achieved, Traffic Safety Initiatives will continue.
	<i>NEW or Annual Traffic Safety Measures Implemented</i>	TARGET ACHIEVED: There were (19) annual measures implemented including 1 new speed feedback sign north-bound on New King Blvd and 3 new speed hump installations.	Over the term of the 2019-2022 plan, there were (19) measures implemented annually. These measures will continue to be implemented going forward.
Key Action: <i>Increase Public Education Opportunities</i>			
●	<i>Joint Public Education Opportunities Held</i>	TARGET ACHIEVED: There were (1,450) Joint Public Education Opportunities held, including Fire Prevention Week, winter restriction mobile signs and parking warnings.	The Township has held (2,173) public education opportunities throughout the term of the 2019-2022 Corporate Strategic Plan. While the target for the term of Plan was achieved, public education will continue.
	<i>Home Visits for Smoke Alarms and Home Escape Plan</i>	TARGET ACHIEVED: There were (40) homes visited for smoke alarm installations and home escape planning.	There have been (3,116) homes visited for smoke alarm installations and home escape planning.
Key Action: <i>Manage Organizational & Community Risk</i>			
●	<i>Risks Mitigated</i>	TARGET ACHIEVED: There were (4,596) Risks Mitigated in 2022, including 644 Roads Complaints resolved, 2681 by-law complaints managed, and 659 safety Inspections and Investigations completed.	There have been (15,321) risks mitigated since the adoption of the plan in 2019. While the target for the term of Plan was achieved, risk mitigation efforts will continue going forward.
	<i>Regulatory Obligations Fulfilled</i>	TARGET ACHIEVED: All (43) Regulatory Obligations were fulfilled in 2022.	All (43) Regulatory Obligations were fulfilled throughout the term of plan.

Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Fostering Healthy, Diverse and Complete Communities</i>			
Key Action: <i>Improve Accessibility</i>			
●	<i>Accessibility Initiatives</i>	TARGET ACHIEVED: There were (4) accessibility enhancements undertaken in 2022, which included fully accessible renovations at the Pottageville Pavilion, KHCC & Schomberg Hall.	There have been (61) accessibility initiatives undertaken during the entire 2019-2022 Corporate Strategic Plan term. Accessibility initiatives will continue going forward.
Key Action: <i>Promote Active Lifestyles</i>			
●	<i>NEW Inclusive Community Program Initiatives</i>	TARGET ACHIEVED: There were (13) NEW initiatives undertaken including the Exceptionalities Activity Program, the Try It Para Ice Hockey program, and the Try It Wheelchair Basketball Program.	There have been (24) Inclusive Program Initiatives undertaken during the 2019-2022 term of plan. Inclusive Community programs will continue to be created and implemented going forward.
	<i>Program Registrations</i>	TARGET ACHIEVED: There were (3606) program registrations in 2022.	There have been (42,767) program registrations throughout the term of plan.
Key Action: <i>Advance Economic Prosperity</i>			
●	<i>NEW Businesses in King</i>	TARGET ACHIEVED: There are (13) new businesses in King as of 2021.	There were (65) new businesses added in King during the term of this plan.
	<i>Community Improvement Plan Grants Approved</i>	TARGET ACHIEVED: There were (6) community improvement grants approved and dispersed, totalling to \$42,695.00 .	There have been (28) community improvement plan grants approved and dispersed between 2020-2022, totalling \$141,415 .
	<i>Progress on Economic Development Strategy</i>	TARGET ACHIEVED: The Strategy was completed in 2022, with the implementation of its final action items (#4, 20, 21, 23, 28, 30, 31 & 33). A new ECDEV Strategy also began development for the 2023-2026 term of Council.	The Economic Development Strategy was completed and approved in 2019 and continued implementation throughout the entire term of this Corporate Strategic Plan. A new ECDEV strategy will be implemented for 2023-2026 term of plan.



Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Strengthening Resilience</i>			
Key Action: <i>Advance the Township's Asset Management Program</i>			
●	<i>Progress on the Development of the Asset Management Program</i>	TARGET ACHIEVED: The Asset Management Program is in its development phase as per timelines for O. Reg 588/17. In 2022, the program included asset additions for facilities, fleet & community service amenities.	The Asset Management Program was developed throughout the term of the plan and was also adopted by Council in 2021. It will remain in effect for the next 5 years as per O. Reg 588/17.
	<i>Improved Assets</i>	TARGET ACHIEVED: There were (21) improved assets including: (11) road improvements, (4) facility improvements, (3) watermain and sewer main upgrades and (2) park improvements.	There have been (50) asset improvements over the term of the 2019-2022 Corporate Strategic Plan. Assets improvements will continue to be made going forward.
Key Action: <i>Improve Emergency Preparedness</i>			
●	<i>NEW High Level Emergency Controls in Place</i>	TARGET ACHIEVED: There were (4) new high level emergency controls performed, including: a network firmware update, Cyber Awareness staff training, and a security audit by a 3 rd party.	There have been (41) New High Level Emergency Controls implemented over the term of the 2019-2022 Corporate Strategic Plan. High Level Emergency Controls will continue to be implemented going forward.
	<i>Emergency Operations Center (EOC) Exercises Undertaken</i>	TARGET ACHIEVED: There were (12) Emergency Operations Center Exercises Undertaken in 2022.	There have been (193) Emergency Operations Center Exercises since the adoption of the plan in 2019. EOC exercises will continue going forward.
Key Action: <i>Strengthen Water and Wastewater Systems</i>			
●	<i>KMs of NEW or Replaced Watermains and Sanitary Sewers</i>	TARGET ACHIEVED: There have been approximately (12) KMs of new or replaced watermains and sanitary sewers in 2021.	Over the term of the 2019-2022 Corporate Strategic Plan, there have been (29) KMs of new or replace watermains or sewers. Water and sewer mains will continue to be replaced going forward.

24 New Inclusive Community Program Initiatives 

41  New High Level Emergency Controls in Place

Priority: Service Delivery Excellence & Innovation

Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Increasing Community Engagement</i>			
Key Action: <i>Actively Communicate with Citizens</i>			
●	<i>NEW Communication Initiatives</i>	TARGET ACHIEVED : There were (7) new communication initiatives undertaken, including the launch of micro-sites for Cold Creek and the King Heritage and Cultural Center, as well as the launch of King’s “Major Projects” website page.	Over the course of the 2019-2022 Corporate Strategic Plan, there were (14) communication initiatives undertaken. Communication Initiatives will continue to be implemented going forward.
	<i>NEW Active Website Users</i>	TARGET ACHIEVED: There were (220) New Active Website users in 2023.	There have been (2,292) New Active Website users throughout the course of the 2019-2022 Corporate Strategic Plan.
	<i>Social Media Impressions</i>	TARGET ACHIEVED: There were (323,863) Social Media Impressions on Facebook and Twitter.	There have been (1,689,461) Social Media Impressions on Facebook and Twitter since the inception of the plan in 2019.
Key Action: <i>Increase Community Outreach Initiatives</i>			
●	<i>Public Engagement Opportunities</i>	TARGET ACHIEVED: There were (1,812) public engagement opportunities in 2022 including 3 PICs, 3 public open houses, 1 user survey, 1 member survey and 2 SpeaKING pages.	There were (2,616) public engagement opportunities held throughout the 2019-2022 Corporate Strategic Plan. The Township will continue its public engagement efforts going forward.
	<i>Active SpeaKING Users (Engaged, Informed & Aware)</i>	TARGET ACHIEVED: There were (9,400) active speaking users in 2022.	Over the course of the 2019-2022 Corporate Strategic Plan, (9,400) active speaking users were gained.
	<i>Progress on the Community Engagement Plan</i>	TARGET ACHIEVED: The Community Engagement Plan is still in draft form and was not completed by the end of 2022.	Over the term of the 2019-2022 Corporate Strategic Plan, the Community Engagement Plan remained in draft form.

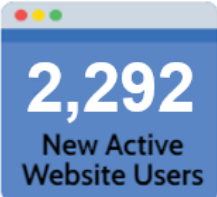


Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Developing Innovative “King-Centric” Policy Frameworks</i>			
Key Action: <i>Develop and Improve Master Plans</i>			
●	<i>NEW or Updated Master Plans</i>	TARGET ACHIEVED: There were (3) Master Plans improved or developed in 2022 including the Stormwater Master Plan and the Climate Change Action Plan.	There were (28) Masterplans created or updated over the term of the 2019-2022 Corporate Strategic Plan. Master Plans will continue to be created and updated.
Key Action: <i>Responding to Emerging Municipal Trends and Pressures</i>			
●	<i>Regulatory By-Laws Developed or Amended</i>	TARGET ACHIEVED: There have been (5) Regulatory By-laws developed/ amended including: the Site Alteration By-Law and the Fence By-law amendment.	Since the adoption of the 2019-2022 Corporate Strategic Plan, there have been (14) regulatory By-Law developed or amended. Regulatory Bylaws will continue to be created and amended.
●	<i>NEW or Updated Policies and Procedures</i>	TARGET ACHIEVED: There were (22) Policies and Procedures created or updated in 2022 including 17 procedures, 3 corporate policies and 2 administrative policies.	Since the adoption of the 2019-2022 Corporate Strategic Plan, there have been (138) policies or procedures developed or updated. Procedures and Policies will continue to be updated going forward.
Key Action: <i>Update the Townships Long Term Growth Policy Frameworks</i>			
●	<i>Progress on Our King: Official Plan Update</i>	TARGET ACHIEVED: The “Our King” Official Plan was adopted in 2019 by King Council and later approved with modifications by York Region in 2022. Only 2 of 11 LPAT appeals remain outstanding.	Over the 2019-2022 term of plan, the “Our King” Official Plan was adopted and later approved with modifications by York Region in 2022. The township continues to resolve 2 of the 11 LPAT appeals that remain outstanding.
●	<i>Progress on the Integrated Community Sustainability Plan</i>	TARGET ACHIEVED: The ICSP refresh will not be moving forward. Other municipal Documents such as the OP, CSP & CCAP have taken its place.	The ICSP has been replaced by other Plans such as the Official Plan, the Corporate Strategic Plan, and the Climate Change Action Plan. These plans will continue to be updated.
●	<i>Progress on the Rural Area Zoning By-Law</i>	TARGET ACHIEVED: The Plan was successfully completed and adopted in September 2022.	The Township consulted the public to see the approval of the by-law throughout the 2019-2022 plan. The By-Law continues to be implemented.

Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Leveraging Technology to Optimize Service Delivery</i>			
Key Action: <i>Modernize Service Delivery Methods</i>			
●	<i>NEW Online Services</i>	TARGET ACHIEVED: There were (2) New Online Services implemented in 2022, including Self-Serve Bylaw Enforcement GIS & Case Lookup and the Self-Serve Building Inspections Booking tool.	Since the adoption of the 2019-2022 Corporate Strategic Plan, there have been (34) services put online. The Township will continue to add new online services going forward.
	<i>NEW Automated and/or Paperless Service Initiatives</i>	TARGET ACHIEVED: There were (56) New Automated and/or Paperless Service Initiatives, including xx new CRM Subject and xx new Laserfiche Forms.	There have been (211) new automated or paperless service initiatives undertaken during the 2019-2022 term of plan. Automated initiatives will continue moving forward.
Key Action: <i>Evolve to Become “Mobile-Ready”</i>			
●	<i>NEW Functions / Services that can be Completed on a Mobile Device</i>	TARGET ACHIEVED: There were (6) new Functions or Services that can be completed on a mobile device, including SSMIP inspections, Sidewalk inspections, Senior Snow Removal and Hydrant Observation.	Since the adoption of the 2019-2022 Corporate Strategic Plan, there have been (34) new functions or services that can be completed on a mobile device. The Township will continue to expand services that can be completed on a mobile device.
Key Action: <i>Build and Launch a New Corporate Website</i>			
●	<i>Progress on Website Development</i>	Key Action Target Achieved in Year 2 (2020).	The King.ca website was launched in 2020 and has been continually updated during the term of the plan. The website will continue regular updates going forward.


40 Memorandum Of Understanding and Partnership Agreements
 34 External Projects where King is an Active Participant


40 Resumes Received per Job Posting


2,292
 New Active Website Users


34 New Functions & Services that can be Completed on a Mobile Device


14 Regulatory By-laws Developed or Amended


8 Corporate Accreditations or Re-Accreditations Held or Received

Status	Key Performance Indicator	Year Four Progress	Term of Plan Progress
Objective: <i>Improving Organizational Performance</i>			
Key Action: <i>Achieve and Build on Corporate Accreditations</i>			
●	<i>Corporate Accreditations / Reaccreditations Held or Received</i>	TARGET ACHIEVED: There were (8) Corporate Accreditations / Re-accreditations in 2022, including the new Bird City Certification and the new Mayors Megawatt Challenge.	Over the 2019-2022 term of plan, the Township has received (8) accreditations and will continue to strive and achieve more designations.
Key Action: <i>Leverage and Strengthen Partnerships and Advocacy</i>			
●	<i>External Projects where King is an Active Participant</i>	TARGET ACHIEVED: In 2022 there were (34) External Projects where King was an Active Participant, including the Metrolinx Waterline Relocation as well as the AMPS Implementation Working Group with the municipalities of Georgina, Aurora and Newmarket.	Over the course of the 2019-2022 term of plan, the Township has participated in (34) external projects. The Township will continue to be an active participant in external projects going forward.
	<i>Memorandum of Understanding (MOU) and/or Partnership Agreements</i>	TARGET ACHIEVED: There were (40) MOUs / Partnership Agreements in 2022, including: a Maintenance Agreement for Station Rd. with Metrolinx, a Boundary Agreement with the City of Vaughan, the Canadian Library Project, and the York Region Data Consortium.	Over the course of the 2019-2022 term of plan, the Township has participated in (40) MOUs or partnership agreements. The Township will continue to make MOUs/partnerships going forward.
Key Action: <i>Strive to Become an Employer of Choice</i>			
●	<i>Average # of Resumes Received per Job Posting</i>	TARGET ACHIEVED: There was an average of (40) resumes per job posting.	Over the course of the plan, we have achieved the peak target of (40) resumes received/posting.
	<i>Actions Items Completed/Initiated from Employee Survey 2.0</i>	TARGET ACHIEVED: There were (4) Action Items initiated or completed from the Employee Survey 2.0, including the AWA Program.	Since the adoption of the plan in 2019, we have initiated (21) action items and will continue to initiate more action items further.
	<i>Professional Development Programs and Learning Opportunities Offered to Employees</i>	TARGET ACHIEVED: There were (23) Professional Development Learning Opportunities offered to employees including “Relationship and Team Building in Virtual Settings” workshops.	Over the term of the 2019-2022 plan, we have offered a total of (71) professional development programs and learning opportunities to employees.

Please e-mail Cara Santoro at csantoro@king.ca for any further questions or inquiries regarding the Corporate Strategic Plan Year Four (2022) Annual Progress Report.